



Congratulations, David!

This month you saved: \$5.00

Amount Due  
\$130.67

Due by  
Auto Pay

How It Adds Up Service from Sep 1 - Sep 30

Previous Balance	\$130.67
Payments Received	-\$130.67
Remaining Balance	\$0.00

Current Activity	\$130.67
Spectrum Internet®	\$129.99
Taxes, Fees & Charges	\$0.68

Auto Pay Amount  
Includes Auto Pay Discount  
YOUR AUTO PAY WILL BE PROCESSED 09/18/24

\$130.67

Thank you for being a valued customer since 2022.

Thank you for choosing Spectrum.  
We appreciate your prompt payment and value you as a customer.

Auto Pay  
Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.



IMPORTANT NEWS

Enrolled in Auto Pay  
Your Auto Pay payment will be deducted on your due date.

Stay protected with Spectrum!  
Spectrum is dedicated to keeping you and your family safe online. Visit [Spectrum.net/securitycenter](https://spectrum.net/securitycenter) for tools and solutions to keep your personal information secure.

Business Owners Qualify  
Call 1-877-551-5981 to speak to a Spectrum Business specialist to set up professional-grade services.

Detach the included payment stub and enclose it with a check made payable to Spectrum. If you have questions about your account, call us at (855) 757-7328.



DO NOT SEND PAYMENTS TO THIS ADDRESS  
4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

8260 1800 NO RP 01 09022024 NNNNNNNN 01 989722

DAVID BRADLEY  
44 ARCOS GDNS  
PORT ISABEL TX 78578-2931

Amount Due  
\$130.67

Due by  
Auto Pay

Account Number  
8260 18 024 0172351

Please send payment to:  
SPECTRUM  
PO BOX 60074  
CITY OF INDUSTRY CA 91716-0074

826018024017235100130674

8260 1800 NO RP 01 09022024 NNNNNNNN 01 989722

**Your Bill Details** Service from Sep 1 - Sep 30**This month you saved: \$5.00**

Previous Balance		\$130.67
Credit Card Payment	08/19	-\$130.67
<b>Remaining Balance</b>		<b>\$0.00</b>

**Current Activity****Spectrum Internet®**

Spectrum Internet	\$87.99
Spectrum Internet Gig	\$40.00
WiFi Service	\$7.00
<b>\$5 Auto Pay Discount</b>	<b>-\$5.00</b>

**Spectrum Internet® Total** **\$129.99****Taxes, Fees & Charges**

State Cost Recovery Fee	\$0.68
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**Taxes, Fees & Charges Total** **\$0.68****Auto Pay Amount** **\$130.67**

For more helpful information, see following pages.

**Download the latest version of the My Spectrum App from your device's app store**

The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.

**Protect Your Private Data.**

Add Spectrum Security Suite and protect your network from viruses and other online attacks, plus detect and remove malicious malware.



Learn more at [Spectrum.net/Security](https://Spectrum.net/Security).

**Download the My Spectrum App.**

We've made it even easier for you to sign in and manage your Spectrum account all in one place with the **My Spectrum App**.



Visit [Spectrum.net/MySpectrumApp](https://Spectrum.net/MySpectrumApp) to download the app today.

**Experience Streaming, Simplified**

With **Spectrum TV** and **Xumo** you can enjoy live TV channels plus your favorite streaming apps, together, all in one place.

**Call 1-877-904-8776 today!**

**xumo**



ACCOUNT NUMBER  
8260 18 024 0172351

SECURITY CODE  
3304

STATEMENT DATE  
Sep 1, 2024

SERVICE ADDRESS  
44 ARCOS GDNS  
PORT ISABEL, TX 78578

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## Support, Bill FAQs and Descriptions

### Support

Visit: [Spectrum.net/support](https://spectrum.net/support)  
Call: (855) 75-SPECTRUM (1-855-757-7328)

#### Moving Soon?

Visit [Spectrum.com/easy2move](https://spectrum.com/easy2move) or call us at (877) 940-7124 for help transferring and setting up your services in your new home.

### Bill FAQs

#### How do billing cycles work?

The service period covered by your first bill statement starts on your first day of service and ends on the 30th day of service. Future months' bill statements cover service periods which start and end on the same days of the month as the first service period. Charges associated with Pay-Per-View or On Demand purchases will be included on the next service period's bill statement.

#### What happens if I have insufficient funds or a past due balance?

Spectrum may charge a processing fee for any returned checks and card chargebacks. If your payment method is refused or returned for any reason, we may debit your account for the payment, plus an insufficient funds processing fee as described in your terms of service or video services rate card up to the amount allowable by law and any applicable tax. Your bank account may be debited as early as the same day your payment is refused or returned. If your bank account isn't debited, the return check amount (plus fee) must be paid by cash, cashier's check or money order.

#### What if I disagree with a charge?

If you want to dispute a charge, you have 60 days from the billing due date to file a complaint. While it's being reviewed, your service will remain active as long as you pay the undisputed part of your bill.

#### What if my service is interrupted?

Unless prevented by situations beyond our control, services will be restored within 24 hours of you being notified. If your service is interrupted for more than 24 continuous hours, you can contact us for a credit.

You can find all of our terms and conditions at [Spectrum.com/policies](https://spectrum.com/policies).

### Descriptions

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](https://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](https://spectrum.com/policies).

**Spectrum Terms and Conditions of Service** - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

**Recovery Fee** - Spectrum imposes surcharges to recover costs of complying with its governmental obligations. Specifically, Spectrum chooses to impose the State Cost Recovery Fee to recover the cost of Spectrums Texas Margins Tax liability.

**Spectrum Security Center:** Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at [Spectrum.net/SecurityCenter](https://Spectrum.net/SecurityCenter).

**Insufficient Funds Payment Policy** - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

**Past Due Fee / Late Fee Reminder** - A late fee will be assessed for past due charges for service.

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.





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